



One Step at a Time
CONSULTING

ONE STEP FORWARD

One Step at a Time Consulting Newsletter



LEADING OFF THE STARTING POINT

Recent workplace failures offer an important reminder: psychological safety is not optional – it is essential. Creating environments where people feel safe to ask questions, challenge decisions, acknowledge mistakes, and raise concerns require intentional leadership at every level. The question is not simply, “What went wrong?” but also, “What kind of culture allowed it to happen – and what can leadership do differently?”

Dr. Sylvia W. Burgess
Terry Willie-Surratt

RESOURCE OF THE MONTH



DEPARTMENT OF LABOR INSPECTOR
GENERAL REPORT

Friday

September 18

2026

WHEN LEADERSHIP BECOMES THE CULTURE

EVENTS

- 9/4 Dr. Burgess' Birthday
- 9/5 Labor Day
- 9/9 Foundations of Facilitation with Coordinated Family Care (NJ)
- 9/10 The HUB Office is Gone... Now What? (NC)
- 9/26 Shirley T. Frye YWCA Fundraiser (NC)

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